

COVID Hardship Fund – FAQs

Can I apply if I received an award last time?

Yes, you can apply for support again although please bear in the mind there is no guarantee of an award for any student.

My application was unsuccessful last time, can I apply again?

Yes, we will consider all applications based on the evidence and information provided on the application form.

I am a college student, can I apply?

This funding is for university students only. If you are enrolled on a college course (level 3 or below) you are not able to make an application.

I applied for the COVID fund recently and haven't heard anything back yet?

We are not processing any further applications for the first fund as all money has been distributed. Please make a new application for this fund using the updated application form and ensure you provide the evidence outlined below.

What evidence should I provide?

You **must** provide your January 2021 bank statement for your current account. This must clearly show your account name, sort code, account number, balance and transactions. If your January bank statement does not reflect your current financial circumstances please explain this on the application and also attach proof of your current balance.

If you do not provide the evidence listed above we may not be able to consider your application. It may also delay your application which could mean we aren't able to help you.

Can I provide evidence for a non UK account?

If you have a UK bank account you **must** provide evidence for this. If you do not have a UK bank account we may be able to consider other accounts but this may delay your application as it will take us longer to interpret the evidence you provide and process a payment if you are successful.

Will I receive confirmation of my application?

When you send us your application you should receive an automatic reply from our inbox, this will act as confirmation that we have received your email. As we are expecting a high volume of applications we will only contact you if your application form is incomplete or missing evidence. Please note this is likely to delay your application and may result in your application being unsuccessful.

When will I hear if my application has been successful?

We will let all students have a decision by 5pm on Monday 22nd March 2021. Please do not contact us about your application before this date unless you have been asked for further information. We aim to pay successful applicants by the 31st March 2021.